Refund Policy

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Tier 1: Do It Yourself ($500 one time)

Non-refundable. All sales are final, even if you do not install or use the setup pack. If you upgrade to Tier 2 or Tier 3 later, your $500 is credited toward the new setup fee (see the Terms of Service, Section 3).

Tier 2: Build It With Us and Tier 3: Grow With Griffin

30-day money-back, setup fee included. You can get a full refund of everything you paid us in your first 30 days, including the setup fee ($500, $1,000 or $1,500, or the reduced upgrade setup fee), if both of these are true:

1. You attended all 3 coaching consult calls, and
2. You email marc.green@builtbyklaw.com asking for the refund within 30 days of your purchase date.

Book your first coaching consult call right after you pay so you have time to attend all 3. If a refund is approved, your plan is cancelled, your license to the setup pack ends and you must delete your copies.

Tier 2 note (both options): your first month is free, so in your first 30 days you have paid only the setup fee ($500 for Option A, $1,000 for Option B, or the reduced upgrade setup fee). That is what is refunded.

Cancelling after 30 days

You can cancel a monthly plan any time by emailing marc.green@builtbyklaw.com. Cancelling stops future charges. Months already paid are not refunded.

Never refundable by us

Charges from your AI company and from other apps you connect are billed by those companies. We cannot refund them.

How refunds are paid

Approved refunds go back to the card or account you paid with, through Stripe, usually within 5 to 10 business days.
